

Emergency (Police, Fire and Rescue)
9-1-1

Non-Emergency
(Police, Fire and Rescue)
703-691-2131

Police Stations/Citizen Advisory
Committee meetings (CAC)
www.fairfaxcounty.gov/police

Mason Station - First Tuesday of the Month
7:30 p.m., Main Community Room
6507 Columbia Pike, Annandale, VA 22003
703-256-8035

Franconia Station - Third Wednesday of the Month
7:30 p.m., Helen Wilson Community Room
6121 Franconia Road, Franconia, VA 22310
703-922-0889

West Springfield Station - First Tuesday of the Month
7:30 p.m., Community Room
6140 Rolling Road, Springfield, VA 22152
703-644-7377

Fire and Rescue Stations
www.fairfaxcounty.gov/fire-ems

Annandale #8
7128 Columbia Pike
Annandale, VA 22003
703-256-2552

Bailey's Crossroads #10
3601 Firehouse Lane
Falls Church, VA 22041
703-820-2345

Jefferson #18
6637 South Street
Falls Church, VA 22042
703-573-4505

West Annandale #23
8914 Little River Turnpike
Fairfax, VA 22031
703-978-3340

Edsall Road #26
5316 Carolina Place
Springfield, VA 22151
703-256-2236

Seven Corners #28
2949 Sleepy Hollow Road
Falls Church, VA 22044
703-532-1451

**Fire and Rescue
(General Info)**
703-246-2126

March 2018



2018

Mason District Quick Guide



Mason District Supervisor
Penelope A. "Penny" Gross
6507 Columbia Pike
Annandale, VA 22003
Phone: 703-256-7717
Fax: 703-354-8419; TTY: 711
E-mail: mason@fairfaxcounty.gov
Web: www.fairfaxcounty.gov/mason



Dear Mason District Resident:

Welcome to Mason District! The most compact district in Fairfax County, Mason District stretches from the Arlington County and Alexandria City borders on the east, along Route 50 toward the Beltway and through Annandale on the west, and southward to Springfield and Lincolnia. Within this area are the dynamic business centers of Bailey's Crossroads, Seven Corners, and Annandale. In addition, there is a mixture of diverse neighborhoods, from Edsall Park to Culmore, Lake Barcroft to Camelot.

The *Mason District Quick Guide* is designed to be a fast, concise reference to Fairfax County and the Mason District. Whether it's enrolling your child in school, learning about local land use and zoning policies, or discovering Mason District parks, you can find helpful information in this brochure. The mini-directory of Fairfax County telephone numbers, on the last two panels, is a handy resource.

It is a privilege and pleasure to serve as your Mason District Supervisor. Should you ever have questions or concerns about any county-related matter, please do not hesitate to contact me.

Penelope A. Gross
Mason District Supervisor
Fairfax County Board of Supervisors

If You're New To Fairfax County, visit:
www.fairfaxcounty.gov/topics/guides/moving-to-fairfax
to learn about important information and services - government, safety, health and human services, schools, jobs, taxes, libraries, transportation, parks and recreation, environment, pets and wildlife, utilities, voting, and more!

New to Mason District? News and information pertaining to Mason District, including the *Mason District Quick Guide*, is available online at www.fairfaxcounty.gov/mason.

Channel 16
(www.fairfaxcounty.gov/cableconsumer/channel-16/fairfax-county-government-television)

Fairfax County's cable television station, Channel 16 offers dozens of informative programs related to Fairfax County, including live coverage of Board of Supervisors, Planning Commission, and Board of Zoning Appeals meetings. Programs also can be viewed on your computer through live video streaming on the dates and times that a program airs, or anytime with video on demand. Visit the Channel

Fairfax County Electronic Mailing Lists
(www.fairfaxcounty.gov/email/lists)

Subscribe to one or more of Fairfax County's various electronic mailing lists. Receive information about jobs, housing, public safety, parks & recreation, consumer affairs, land use & development, county news releases, and much more. Subscribing is easy: just visit the Web at www.fairfaxcounty.gov/email/lists and follow the instructions to select the e-mail subscription service(s) of interest to you.

Fairfax County Board of Supervisors
(www.fairfaxcounty.gov/boardofsupervisors)

The Board of Supervisors is the governing body of Fairfax County. It consists of nine members elected by district, with each district of approximate equal population, plus a chairman elected at-large. Board members are elected to four-year terms.

The Board establishes county government policy, approves resolutions and ordinances (within limits of its authority established by the Virginia General Assembly), approves the budget, sets local tax rates, approves land use plans, and makes appointments to various non-elected positions. The Board appoints a county executive, who is the administrative head of the county government and is responsible for the administration of all the affairs of the county, which the Board has authority to control. The Board usually meets two Tuesdays per month in the Board Auditorium at the Fairfax Government Center, 12000 Government Center Parkway in Fairfax. Meetings are open to the public and are broadcast live on cable Channel 16.

Reminder: County Real Estate Taxes are due **July 28** (1st installment) and **December 5** (2nd installment). If a payment date falls on a Saturday, Sunday, or county holiday, the due date is the following business day. For more information, call the Fairfax County Department of Tax Administration at **703-222-8234**, or visit www.fairfaxcounty.gov/taxes.

Revitalization (www.fcrevit.org)
Fairfax County is taking exciting new steps to attract quality development to our older areas. Local community volunteers and organizations are leading the way. In Mason District, there are two designated revitalization areas: Annandale and Bailey's Crossroads/Seven Corners. Monthly meetings of our local revitalization groups take place at the Mason District Governmental Center, 6507 Columbia Pike in Annandale:

Annandale Central Business District Planning Committee
Second Tuesday every other month (except Aug.) at 1 p.m.

Bailey's Crossroads/Seven Corners Revitalization Corporation
Third Tuesday of each month (except December) at 7:30 p.m.

Mason District Land Use Advisory Committee
Fourth Tuesday of each month (except December) at 7:30 p.m.

Meetings/agendas subject to change. For information about revitalization committees and the Seven Corners Visioning Process, please visit www.fairfaxcounty.gov/mason, or call **703-256-7717**.

Fairfax County Public Schools (FCPS) (www.fcps.edu)
More than 186,000 students are enrolled in the Fairfax County Public Schools – the 10th largest school system in the nation – in kindergarten through 12th grade, preschool, special education, and Family and Early Childhood education programs. More than 45,000 residents also participate in adult education classes and programs.

Boundary Office: 571-423-2330
Student Registration: 703-204-6740
General Information: 571-423-1200

Fairfax County Public Libraries
The Fairfax County Public Library system, the largest in Virginia, offers resources and services including books, video and audio cassettes, online data services, newspapers and magazines, financial reports, public records, copy machines, and community information. With a computer, you can access the library's online catalog at www.fairfaxcounty.gov/library.
Libraries in Mason District:

George Mason Regional Library, 703-256-3800
7001 Little River Turnpike, Annandale 22003
Sun: 1-5p.m.; Mon-Thurs: 10a.m.-9p.m.; Fri: 10a.m.-6p.m.; Sat: 10a.m.-5p.m.

Thomas Jefferson Branch, 703-573-1060
7415 Arlington Boulevard, Falls Church 22042
Mon-Tues: 10a.m.-9p.m.; Wed & Fri: 10a.m.-6p.m.; Thurs: 1 p.m.-9p.m.; Sat: 10a.m.-5p.m.

Woodrow Wilson Branch, 703-820-8774
6101 Knollwood Drive, Falls Church 22041
Mon-Tues: 10a.m.-9p.m.; Wed & Fri: 10a.m.-6p.m.; Thurs: 1 p.m.-9p.m.; Sat: 10a.m.-5p.m.

Utility & Cable Providers Serving Mason District
(www.fairfaxcounty.gov/cableconsumer/csd/utility-and-cable-providers)

Electric Service:
Dominion Virginia Power
• Customer Service: 1-866-366-4357 (Mon - Fri 8 a.m. to 5 p.m. and 24-hour automated response system)
• Emergencies, Street Lights / Power Outages: 1-866-366-4357
• TTY: 1-800-291-7745

Natural Gas Service:
Washington Gas Light Company
• Customer Service: 703-750-1000 (Mon - Fri 8 a.m. - 9 p.m., Sat. 8 a.m. - 4:30 p.m.)
• Emergencies and Natural Gas Odor: call 911 and 703-750-1400

Water Service:
Fairfax Water
• Customer Service: 703-698-5800 (Mon - Fri 8 a.m. to 6 p.m.)
• After-Hours / Emergencies: 703-698-5613
• TTY: 711

Regulated Wireline Telephone Service:
Cox of Northern Virginia
• Support and Billing: 703-378-8422 (Mon - Sat 8 a.m. to 9 p.m., and Sat 9 a.m.- 6 p.m.)
• Technical Assistance: 703-378-8422 (24 hours a day)
• TTY: 703-378-3924 (Every day 8 a.m. to 9 p.m.)

Verizon
• Customer Service: 1-800-VERIZON (Mon - Fri 8 a.m. to 9 p.m., Sat 9 a.m. - 5p.m.)
• Technical Assistance: 1-800-VERIZON (1-800-837-4966) 24/7
• TTY: 1-800-974-6006 (Mon - Fri 8:30 a.m. to 6 p.m.)

Franchised Cable Service:
Cox of Northern Virginia
• Support and Billing: 703-378-8422 (Mon - Sat 8 a.m. to 9 p.m.)
• Technical Assistance: 703-378-8422 (24 hours a day)
• TTY: 703-378-3924 (Every day 8 a.m. to 9 p.m.)

Verizon
• Customer Service: 1-800-VERIZON (Mon - Fri 8 a.m. to 9 p.m., Sat 9 a.m. - 5 p.m.)
• Technical Assistance: 1-800-VERIZON (1-800-837-4966) 24/7
• TTY: 1-800-974-6006 (Mon - Fri 8:30 a.m. to 6 p.m.)

Parks and Recreation
(www.fairfaxcounty.gov/parks)

The Fairfax County Park Authority has 427 parks on approximately 23,359 acres of land. There are several major historic centers, nature centers, lakes, sport facilities, recreation centers, acres of wooded and open space, game fields, fitness and nature trails, tennis courts, picnic areas, off-leash dog areas, free summer concert series, and more!

Mini Directory

Abandoned/Blighted Properties703-324-1300
Adult Abuse-Neglect (Adult Protective Services)703-324-7450
Adult and Community Education (ACE).....703-658-1201
Alcohol & Drug Abuse Services.....703-383-8500
Animal Control (FCPD)703-691-2131
Animal Shelter/Adopt-a-Pet703-830-1100
Apartments in a single family home/unrelated residents703-324-1300
Automated Info Building Permits/Plans/Inspections....703-222-5155
Basic Needs/Personal Assistance (Coordinated Services Planning).....703-222-0880
Building Permits703-222-0801
Business Licenses703-222-8234
Clerk to the Board of Supervisors703-324-3151
Commercial Vehicle parked on residential street703-691-2131
Community and Recreation Services (FFX County).....703-324-4600
Consumer Affairs (complaints)703-222-8435
Court Information703-691-7320
Death Certificates (and Birth, Marriage, Divorce)....1-877-572-6333, option 1
Deer Management.....703-246-6868
DMV - Department of Motor Vehicles (VA).....1-888-337-4782
Dog Licenses703-222-8234
Domestic and Sexual Violence Services 24-Hour Hotline/Helpline.....703-360-7273
Economic Development Authority703-790-0600
Electoral Board703-324-4735
Emergency Preparedness, Office of Emergency Management571-350-1000
Emergency Information Line703-817-7771
Fairfax Connector703-339-7200
Fairfax County Information Line.....703-FAIRFAX
FASTRAN703-222-9764
Federal Government Information (Programs, Benefits, Services).....1-800-333-4636
Flooding703-691-2131
Foreclosure Information/Assistance (County).....703-246-5087
General Registrar703-222-0776
Health Information703-246-2411
Household Hazardous Waste InfoLine703-324-5068
Housing (General information)703-246-5010
Human Rights and Equity Programs.....703-324-2953
I-66 Transfer Station703-631-1179
I-95 Landfill703-690-1703
INFO Hotline (Fairfax County Programs & Services)703-324-INFO
Inoperative vehicle on residential property - five vehicles or less703-280-0716
Inoperative vehicle on residential property - six or more vehicles.....703-324-1300
Inspection Requests703-631-5101
Inspection Requests (Automated Inspection Request System)703-631-5101, options 1,2
Land Records/Deeds703-691-7320 options 3,4
Legal Services of Northern Virginia (Legal Aid)703-778-6800
Library, Public703-324-3100
Marriage Information (Celebrants, Licenses)703-691-7320 options 3,6,1
Mental Health 24-Hour Emergency Line703-573-5679
Metrobus and Metrorail Customer Information (WMATA).....202-637-7000
Miss Utility.....811 or 1-800-552-7001
National Do-Not-Call Registry.....1-888-382-1222
Noise complaints - construction and equipment703-324-1300
Occupancy Permits, Residential703-222-0801
Park Authority703-324-8702

Planning and Zoning: General Information.....703-324-1380
Planning Commission.....703-324-2865
Poison Control1-800-222-1222
Public Affairs, Office of703-324-3187
Public Schools Intervention and Prevention Services.....571-423-4020
Recycling InfoLine703-324-5052
Report a potential illegal home business.....703-324-1300
Report construction without permits; illegal removal of trees; building code violations703-324-1300
Report grass height violations.....703-324-1300
Report junk or debris in yard703-324-1300
RideSources.....703-877-5900
School Information.....571-423-1200
School-Age Child Care (SACC)703-449-8989
Senior Citizens Information and Assistance.....703-324-7948
Sewer Line Breaks/Emergency(24-Hour).....703-323-1211 or 703-239-8444
Sexual Assault Hotline (24-Hour)1-800-656-4673
Signs on Private Property703-324-1300
Site Construction/ Land Use Services (General).....703-324-1575
Snow Removal; Signs in the public right-of-way1-800-FOR-ROAD
Solid Waste Collection (County).....703-802-3322
Stormwater Drainage/Maintenance/Flooding.....703-877-2800
Suicide Prevention Hotline (CrisisLink).....1-800-273-TALK,703-527-4077
Tax Information (County).....703-222-8234
Telecommunications/Cable TV/Regulation.....703-324-5902
Tenant-Landlord Assistance703-222-8435
Transportation, Fairfax County Department of.....703-877-5600
Unsafe structure, overcrowding, hoarding.....703-324-1300
VDOT Highway Helpline/Street Maintenance.....1-800-FOR-ROAD
Vehicles parked on the front yard of a home.....703-324-1300
Virginia Department of Taxation.....1-804-367-8031
Virginia Employment Commission...1-866-832-2363 (Richmond) / 703-813-1300 (local)
Virginia Railway Express (VRE)1-800-RIDE-VRE
Visitor/Tourist Information (Visit Fairfax)...703-752-9500 or 1-800-732-4732
Volunteerism & Community Service, Virginia Office on.....1-800-638-3839
Voter Information (24-hour)703-324-4700
Water and Sewer, Fairfax County (After Hours/Emergency)....703-323-1211
Wills, Probate703-691-7320, options 3,8
Women, Office for703-324-5730
Zoning Appeals, Board of703-324-1280
Zoning Applications703-324-1290
Zoning Enforcement (Violations), Code Compliance.....703-324-1300

For additional resources, visit www.fairfaxcounty.gov.

United States Postal Service Facilities 1-800-ASK-USPS / www.usps.com		
Annandale	4270 John Marr Drive, Annandale, VA 22003	M-F: 9:30 a.m. - 5 p.m.; Sat: 9 a.m. - 2 p.m.
Bailey's Crossroads	6021 Leesburg Pike, Falls Church, VA 22041	M-F: 9:30 a.m. - 5 p.m.; Sat: 9 a.m. - 4 p.m.
Lincolnia	6137 Lincolnia Road, Alexandria, VA 22312	M-F: 9 a.m. - 5 p.m.; Sat: 9 a.m. - 2 p.m.
Merrifield (Regional Dist. Ctr.)	8409 Lee Highway, Merrifield, VA 22081	M-F: 9 a.m. - 8 p.m.; Sat-Sun: 9 a.m. - 5 p.m.
Mosby	6533-A Arlington Blvd., Falls Church, VA 22042	M-F: 9 a.m. - 5 p.m.; Sat: 9 a.m. - 2 p.m.
Seven Corners	6375 Seven Corners Center, Falls Church, VA 22044	M-F: 8:30 a.m. - 2 p.m.; 3p.m. - 5 p.m.